



Services Datasheet

Services for OnCommand Insight

Accelerate the full value of OnCommand Insight software for on-premises and cloud environments

KEY BENEFITS

Generate Meaningful Reports Faster

Create customized reports that meet your exact business needs.

Enable More Effective IT Management

Learn how to use NetApp® OnCommand® Insight to more effectively and self-sufficiently manage your heterogeneous IT environment.

Maintain Smooth Operation

Regularly assess your environment to proactively maintain the infrastructure as your business grows.

Conserve In-House Resources

Leverage NetApp expertise to free your internal resources to focus on other projects.

The Challenge

The robust capabilities of NetApp OnCommand Insight software help you gain a new level of insight into and control over heterogeneous and shared storage infrastructures on the premises and in the cloud. By engaging the right skills to customize the software, you can improve risk management to enable more intelligent operations. You can also dig deeper into your data analytics warehouse to improve accuracy of business insights and get consistent insight across your entire IT ecosystem.

NetApp Services delivers the deep knowledge and expertise that you need to achieve the full effectiveness and business impact of the OnCommand Insight software.

The Solution

NetApp Services for OnCommand Insight can help you get the most value out of your OnCommand Insight software. Services experts use our extensive resources, tools, and best practices to personalize the software to meet your specific business requirements and to maintain smooth operation as your business grows. You will get the storage analytics that you need in a format that you understand to significantly improve IT performance and planning.

Combine services for more value

Services for OnCommand Insight can be purchased individually or as a complete package. When you engage these services together, you can quickly achieve business value and can more effectively and self-sufficiently manage your physical, virtualized, and cloud environments. For a complete turnkey offer, NetApp Services can also provide integration with your configuration management database and remote administration of your OnCommand Insight solution.

OnCommand Insight Business and IT Analytics Workshop

By using tested methodologies and best practices, NetApp Services experts efficiently assess your IT environment and identify your business and operational requirements. With data collected from the workshop, our experts match your requirements to OnCommand Insight capabilities and features. You gain a better understanding about how to achieve optimal benefit from the software and what work is required to achieve that benefit.

SERVICE NAME	DESCRIPTION
OnCommand Insight Business and IT Analytics Workshop	- Assess your IT environment. - Identify business requirements. - Determine the best use of OnCommand Insight capabilities and features to deliver analytics and promote business results.
OnCommand Insight Implementation Service	Implement and configure OnCommand Insight software into your environment.
OnCommand Insight Analytics and Report Development Service	- Create tailored reports from catalog selections. - Develop custom reports by using specialized skills and the data from the required workshop.
OnCommand Insight Checkpoint Assessment	- Identify variances in OnCommand Insight software updates, sizing, configurations, and best practices. - Score the risk associated with the impact from potential issues and identify corrective actions. - Create and deliver an at-risk report with detailed findings.

Table 1) Overview of services for OnCommand Insight.

OnCommand Insight Implementation Service

Leverage the knowledge and experience of NetApp Services experts to smooth implementation and configuration of your OnCommand Insight software. You can start gathering data and generating reports faster, especially if this service is bundled with report development services.

OnCommand Insight Analytics and Report Development Service

Accelerate delivery of the storage analytics that you need to support your enterprise-level reporting requirements. NetApp experts create reports from catalog selections or develop customized reports by using their skills and the data from the workshop. You will eliminate the need for specialized IT resources while gaining the exact insight that you need to efficiently and effectively operate your IT infrastructure.

To help you self-sufficiently manage your personalized OnCommand Insight environment, NetApp Services provides transfer of information and a data dictionary that summarizes your specific dashboards and reports.

OnCommand Insight Checkpoint Assessment

As your business grows, your OnCommand Insight environment changes. Formats of data feeds and protocols change, and best practices for new versions of software and for configurations are updated. So that the software continues to provide the accurate and timely insights that your organization depends on, NetApp experts regularly assess your OnCommand Insight environment.

They confirm that your installation is scoped, sized, and updated in accordance with current best practices. Identification of potential issues and corrective actions help you proactively maintain your OnCommand Insight environment.

About NetApp Services

Gain greater business value from your investment

Whether you are planning your next-generation storage system, need specialized know-how for a major storage deployment, or want to optimize the operational efficiency of your existing infrastructure, NetApp Services and NetApp certified partners can help.

Get Started Today

To learn how your IT environment can help achieve the outcomes that matter most to you, contact your local NetApp sales representative or visit www.netapp.com.

About NetApp

Leading organizations worldwide count on NetApp for software, systems and services to manage and store their data. Customers value our teamwork, expertise and passion for helping them succeed now and into the future.

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